

# VOYAGERG3 SM 65 VOYAGERG3 SM 85

INSTALLATION GUIDE AND USER MANUAL

UK

**TELECO** 

# **TELECO WARRANTY**

Teleco guarantees its satellite dishes and terrestrial antennas against any material and/or construction fault and defect. The warranty offered by TELECO is limited to the free-of-charge replacement or repairing of any parts that are deemed faulty by TELECO. The warranty is applicable for a period of 3 YEARS starting from the product purchase date; however, it will only be considered valid if the Customer is able to produce a written document (invoice or tax receipt) showing the purchase date.

The following is excluded from the TELECO warranty:

- a. Damages caused by incorrect installation and/or use and/or maintenance
- b. Damages resulting from product alterations not authorised by Teleco
- Damages resulting from the use of spare parts different from original Teleco parts
- d. Damages resulting from repairs carried out by personnel not authorised by Teleco
- e. Normal part wear;
- f. Expenses incurred for spare parts transport between the Customer's and the service centre
- g. Damages that may occur during transport: the Customer shall always be responsible for transport risks.

## Information

Congratulations on your purchase! Voyager G3 SM is among the most technologically advanced products in the field of satellite TV reception. This handbook has been prepared to provide information on how to install, use, maintain and technical specifications your Voyager G3 SM.

For additional information, please contact your local dealer or directly the manufacturers:

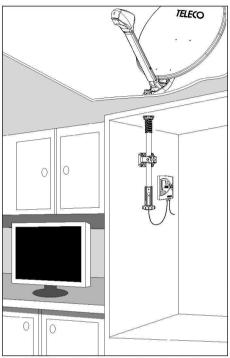
TELECO s.p.a. Via E. Majorana 49 48022 LUGO (RA)

Web site: www.telecogroup.com

Technical attendance: 899.899.856

TELECO .p.a. declines all responsibility for any errors contained in this manual. All the contained information are up to the dates of printing and of the above-mentioned software revisions. TELECO .p.a. reserves the right to introduce any modification made necessary by the development of its products.

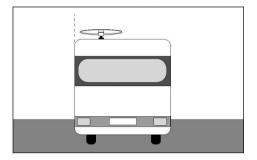
# Installation instructions

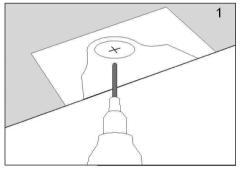


The Voyager G3 SM antenna must be installed near a vertical wall where the wall outlet can be fitted

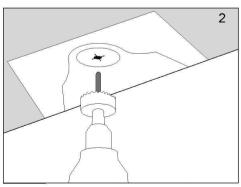
## Caution:

Mount the antenna away from the vehicle roof edge to avoid overhanding the roof line when travelling.

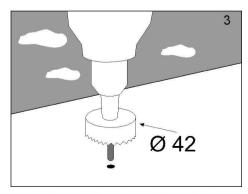




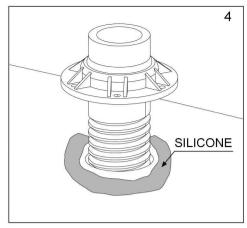
Set the drilling jig in place. Drill in the middle of the jig (page 16)



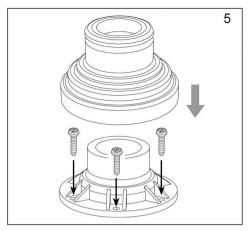
Using a dia. 42 cutter, drill the inside wall first...



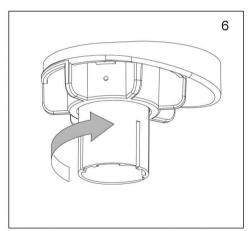
...and then drill the outside wall.



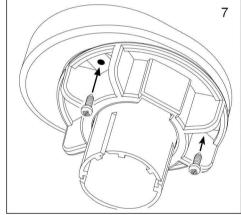
Insert the mast roof mounting bracket in the dia. 42 hole bored in the roof, making sure you apply a layer of silicone under the ring nut.



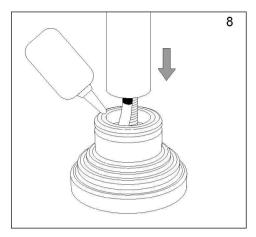
Fasten the ring nut using self-tapping screws. Place the rubber gasket over the ring nut. ( Screws not supplied )



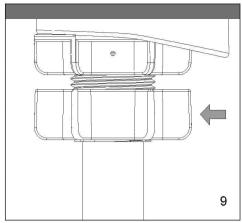
Secure the pipe lead to the roof using the ring nut and its wedge-shaped spacer. **Caution:** the antenna must be in horizontal position. The wedge-shaped spacer is used to set the antenna in the horizontal position even if the roof is inclined.



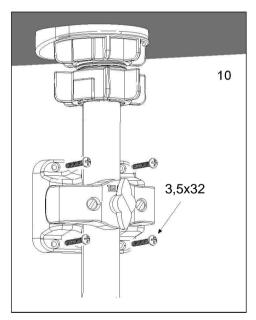
Lock the collar on the wedge spacer by applying the 2 screws (not supplied).



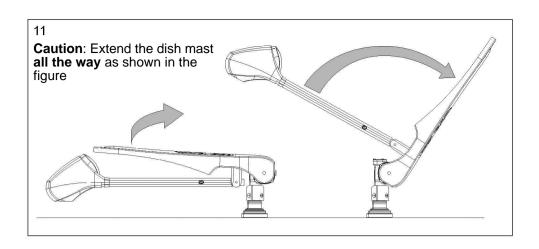
Spread a thin film of Vaseline inside the seal and introduce the mast

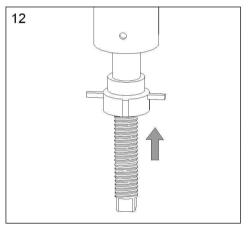


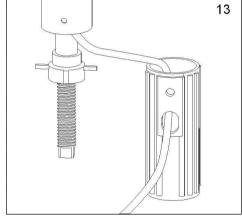
Tight the locking ring nut
This **mast locking** device must be
screwed tight every time you wish to
secure the antenna in the desired position.
To turn or lift the mast, loosen this ring
nut.



Fix the outlet unit to the wall

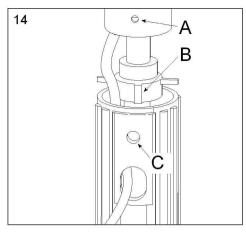




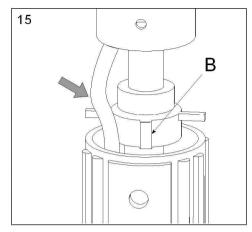


Tighten the indicator screw hard, to the end of the thread as shown in the figure.

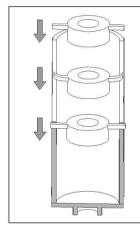
Insert the cable in the plastic handle hole



Before fitting the plastic handle in the tube, make sure that the holes A and C are aligned with the reference mark B

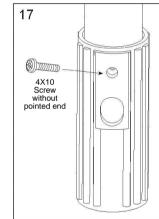


Make sure that the cable runs in front of the pointer reference mark B

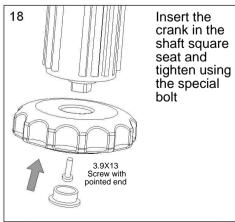


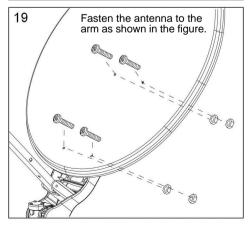
Force the flexible tongues of the pointer into the two slots inside the handle, then push until they come out of the slots

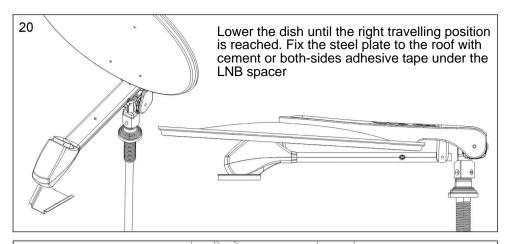
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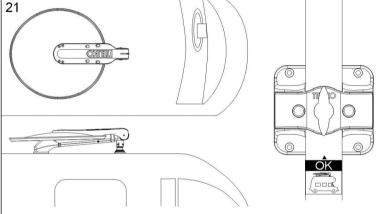


Using the screw, fasten the plastic handle to the mast. Do not turn the handle while carrying out this operation because the tongues might come out of the slots.

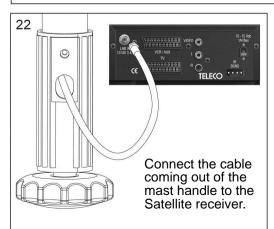








Make sure that the antenna is exactly in its stowed position. Place the sticker on the mast in such a way that you can quickly lock the antenna in the right position before every start.



1) The antenna must be absolutely installed according to fig. 21, i.e., the disc must be bent to the rear of the vehicle. Before starting the vehicle, the antenna must be compulsorily lowered and positioned properly according to fig. 21.

Failure to comply with these conditions may result in product degradation which the manufacturer cannot be held responsible for.

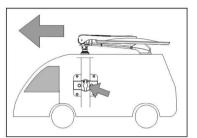
- 2) It is recommended not to use the antenna under strong wind conditions (80 km/h). Failure to comply with this condition may result in product degradation which the manufacturer cannot be held responsible for.
- 3) The manufacturer declines any liability for all degradations suffered by the product owing to misuse.

### INSTRUCTIONS FOR USE

- 1) Prepare your satellite receiver and television for reception by following the relevant manufacturers' instructions.
- It is critical to make sure that there are no obstacles (e.g. houses, trees etc.) between the antenna and the satellite southwards.
- 3) Check in the table supplied the elevation relative to the town closest to the place where you are located.
- 4) Turn the mast crank until the pointer is brought to the required elevation value.

**N.B.:** The values shown on the graduated scale are provided for reference only and they should only be considered as a guide to facilitate antenna pointing.

- 5) Slowly turn the mast towards the right or the left until TV signals appear on the screen.
- 6) In order to optimize reception, execute fine adjustment of both the elevation angle (crank) and the azimuth (mast).



Before starting the vehicle, make sure you have brought down the antenna to its standby position and tightened the knob hard

## **USEFUL TIPS FOR BETTER SATELLITE SEARCH**

Should you be unable to find the signal by following the procedure explained under items 1 through 6, we recommend to:

- 1) Turn the crank until the pointer is brought to the mark above the previously selected mark (item 4), then turn the mast.
- 2) If no signal is displayed on the screen, turn the crank in the opposite direction, to bring the pointer to the mark below the mark selected according to the instructions under item 4, then turn the mast again.
- 3) Repeat the above operations by alternately positioning the pointer on the 2nd mark above the reference mark first, then on the 2nd mark below the reference mark, and so on, until you receive the signal.

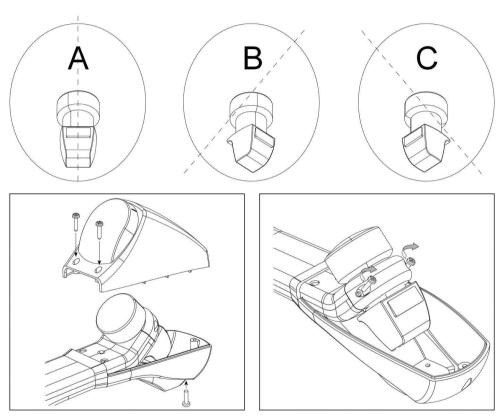






# LNB rotation for ideal reception in Europe's extreme (South-West or South-East) areas

Remember that the outside converter (a.k.a. LNB) has its own assembly position which must be complied with. Otherwise you will not receive any signal. The pre-set mounting position for the LNB is along the centre line of the disk (fig. A). With this configuration, the Voyager G3 SM system works correctly in most European countries. However, if you are in areas very far from the satellite orbital position, it might be necessary to adjust the converter angle. In particular, if you wish to receive transmissions from the satellites Astra 19E, Astra 28E or HotBird 13E, while you find yourself in Portugal or Morocco, your converter angle should be adjusted as shown in (fig. B), while if you are in Turkey, to receive the same satellites you should set your converter to the position (fig. C).



- 1) Remove the LNB protective cover by screwing out the 3 screws
- 2) Loosen the screws on the LNB locking U-bolt
- 3) Turn in the Clockwise (West) or Anti-clockwise (South-East) direction
- 4) Lock the LNB again by screwing down the screws
- 5) Close back the LNB protective cover and screw down the 3 screws

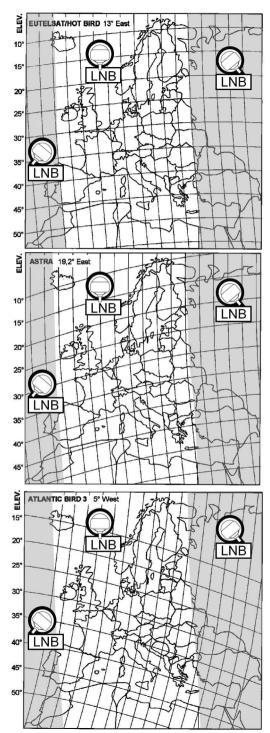
Place	Position	HotBird 13E	Astra 19E	Astra 28E	
Lisbona	В	25°	28°	37°	
Casablanca	В	27°	34°	41°	
Ankara	С	22°	15°	5°	
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# **Dish Elevation Angle Charts**

To obtain dish pointing to your required satellite, it is essentially important to incline the dish to the correct angle.

Check your position on the map, then set your dish elevation angle to the value in degrees read on the map for your required satellite.

The grey sections in the various maps identify geographical areas in which LNB adjustment is required.

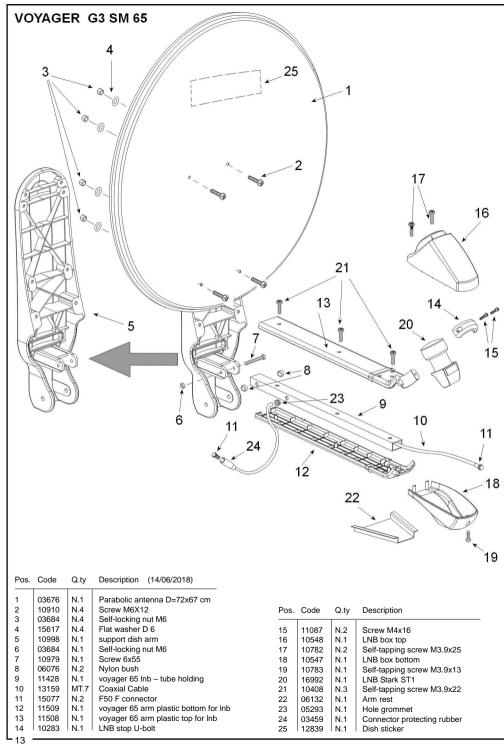


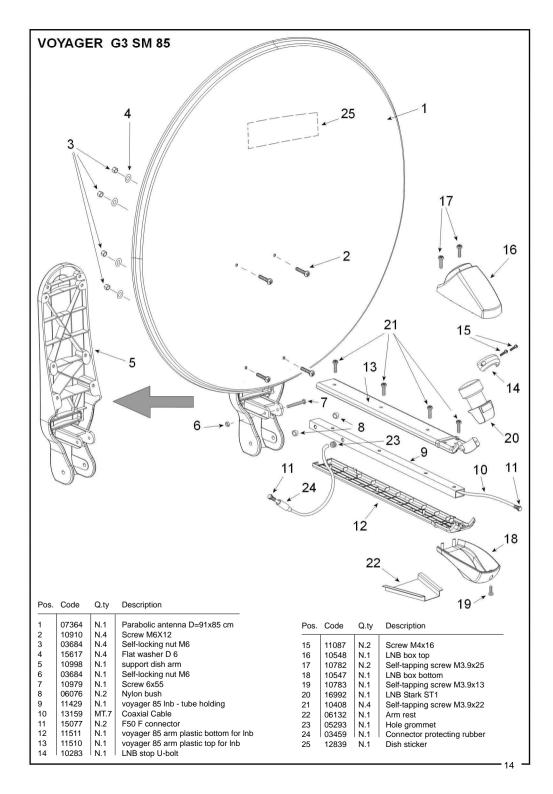
# Voyager elevation to locate satellites in Europe

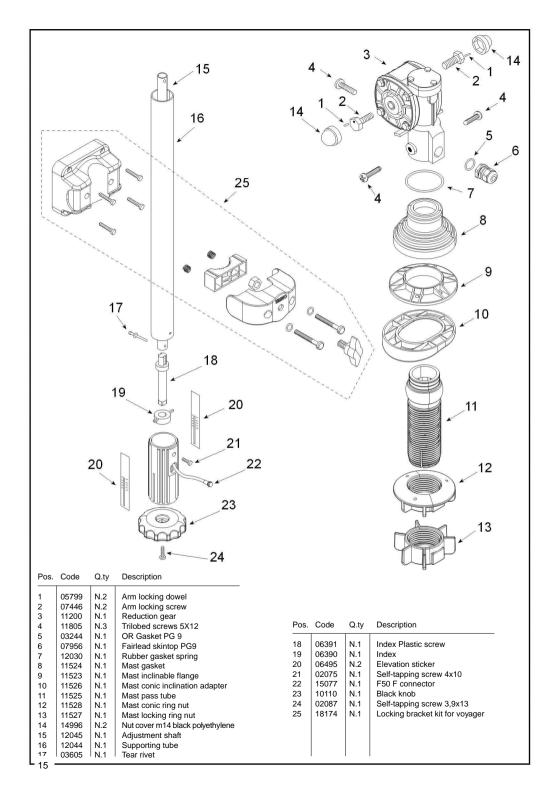
Country	Town	HHOT BIRD 13° EST	ASTRA 19° EST	ATLANTIC T BIRD 3 - 5° WEST	URKSAT 42° EST	ARABSAT 26° EST
AUSTRIA	Innsbruck	36	35	33	28	34
	Salzburg	35	35	32	28	34
	Vienna	35	35	31	29	34
BELGIUM	Antwerp Brussels Gand Liege	31 31 31 31	30 30 30 30	31 31 31 31	29 22 22 21 23	28 28 28 28 29
DENMARK FINLAND FRANCE	Copenhagen Helsinki Lyon Marsille Paris	27 21 36 39 36	27 22 35 37 35	25 17 36 38 36	21 20 26 28 26	26 22 33 36 33
GERMANY	Toulouse	38	37	39	26	34
	Berlin	30	30	28	24	29
	Cologne	31	31	31	23	29
	Hamburg	30	28	28	22	27
	Munich	35	34	33	27	33
HUNGARY	Stuttgart	34	34	33	26	32
	Budapest	35	35	31	31	35
	Pecs	37	37	32	32	36
ITALY	Brindisi Cagliari Firenze Milano Napoli Palermo Roma	43 44 39 37 43 46 42	43 43 39 37 43 45	37 42 37 36 39 42 38	37 33 31 28 35 37 33	42 41 37 35 41 44
MAROCCO	Venezia	38	37	35	30	36
	Casablanca	45	41	51	24	37
	Fes	46	43	50	27	39
	Marrakech	46	42	53	25	38
NETHERLANDS	Tangiers	44	41	48	25	37
	Amsterdam	30	29	29	21	27
	Eindhoven	31	30	30	22	28
NORWAY	Rotterdam	30	29	30	21	27
	Oslo	22	22	21	17	21
	trondheim	19	19	18	15	18
POLAND	Cracow	32	33	28	29	32
	Gdansk	28	28	24	24	28
	Warsaw	29	30	25	27	30
	Wroclaw	31	32	28	27	31
PORTUGAL	Lisbon	40	36	45	21	32
	Porto	37	35	42	20	31
SPAIN	Barcelona	41	39	42	27	36
	Bilbao	40	37	42	24	34
	Carthagene	44	42	46	28	38
	Madrid	40	38	43	24	34
	Seville	42	39	47	24	35
SWEDEN	Goteborg	25	24	23	20	24
	Stockholm	23	23	20	20	23
SWITZERLAND	Berne	36	35	35	26	33
	Geneve	36	35	36	26	33
	Zurich	35	35	34	27	33
UNITED KINDOM	Belfast Cardiff Dublin Glasgow Inverness Limerick London Manchester Newcastel Plymouth	28 31 29 26 24 30 30 27 26 32	27 29 28 25 23 29 29 26 25 31	27 31 29 26 24 29 31 29 27 32	20 21 21 18 17 23 19 17 17	25 27 27 24 22 28 26 24 23 29

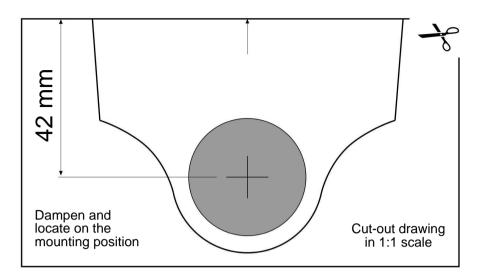
# Voyager elevation to locate satellites in Europe

Stato	Città	HOT BIRD 13° EST	ASTRA 19° EST	ATLANTIC BIRD 3 5° WEST	TURKSAT 42° EST	ARABSAT 26° EST
ROMANIA	Porto Bucarest	37 37	35 38	42 30	20 36	31 39
RUSSIA	Timisoara St. Petersburg Moscow	37 20 23	37 21 25	31 16 16	34 21 27	37 22 26
SLOVAKIA	Bratislava Kosice	35	35 34	31 29	30 31	34 34
SPAIN	Barcelona Bilbao Carthagene Madrid	33 41 40 44 40	39 37 42 38	42 42 46 43	27 24 28 24	36 34 38 34
SWEDEN	Seville Goteborg	42 25	39 24	47 23	24 20	35 24
SWITZERLAND	Stockholm Berne Geneve Zurich	23 36 36 35	23 35 35 35	20 35 36 34	20 26 26 27	23 33 33 33
TUNISIA TURKEY	Tunis Ankara Istanbul	47 39 40	46 42 42	44 29 31	35 43 41	44 43 43
UNITED	Izmir	44	45	35	43	46
KINDOM	Belfast Cardiff Dublin Glasgow Inverness Limerick London Manchester Newcastel Plymouth York	28 31 29 26 24 30 30 27 26 32 27	27 29 28 25 23 29 29 26 25 31 26	27 31 29 26 24 29 31 29 27 32 28	20 21 21 18 17 23 19 17 22 17	25 27 27 24 22 28 26 24 23 29 24









## **CONFORMITY CERTIFICATE**

## The manifacturer Teleco Spa

Via Majorana nr. 49, 48022 Lugo (RA)

Declares under its own responsibility that the following products:

# Voyager G3 SM 65 - Voyager G3 SM 85

which are the subject of this certificate, conform to the following norms:

EN 60065: 2002 - EN 55013: 2001 + A1: 2003 - EN 61000 - 3 - 2: 2000 + A2: 2005 EN 61000 - 3 - 3: 1995 + A1: 2001 + A2: 2005 - EN 55020: 2002 + A2: 2005

according to the terms of the European directive 2006/95/EC
Low Voltage (modified by 93/68/CEE) and 2004/108/CEE of Electromagnetic
Compatibility (modified by 92/31/CEE e 93/68/CEE)
of the European Parliament.

Lugo 22 / 06 / 2018

THE PRESIDENT

Ing. Raul Fabbri





Recycling: with a view to reducing disposal of waste electrical and electronic equipment as much as possible, do not throw out this end of life appliance together with other unsorted municipal waste, but make use of a recycling centre.







ITALY

Via E. Majorana 49 48022 LUGO (RA) Tel. + 39 0545 25037 Fax. + 39 0545 32064 mail: info@telecogroup.com www.telecogroup.com Assistenza 899 899 856



### DEUTSCHLAND

82041 Deisenhofen Tel. 08031 98939 Fax 08031 98949 telecogmbh@telecogroup.com www.telecogroup.com



#### FRANCE

3. Impasse des lles ZA La Maladière 07300 St Jean de Muzols mail: contact@telecogroup.fr www.telecogroup.fr



ITALY

Via E. Majorana 49 48022 LUGO (RA) Tel. + 39 0545 25037 Fax. + 39 0545 32064 mail: telair@telecogroup.com www.telecogroup.com

#### IN EUROPE:

**GREAT BRITAIN - SCAN TERIEUR LTD** 30, The Metro Centre, Tolpits Lane - Watford, Herts - England - WD18 9XG Tel. 01923 800353 - Fax 01923 220358 e-mail: info@scan-terieur.com www.scan-terieur.com

#### THE NETHERLANDS/BELGIUM/LUXEMBOURG/DENMARK/SWEDEN KARMAN TRADING

Tel. +31 (0) 341 722450 - Fax +31 (0) 341 722451 e-mail: info@karmantrading.eu www.karmantrading.eu

#### FRANCE - TELECO SAS

3, impasse des lles - ZA La Maladière 07300 St Jean de Muzols - France Tél. 04 75 08 49 17 - Fax 09 70 32 83 00 contact@telecogroup.fr www.telecogroup.fr SERVICE COMMERCIAL: Jean-Philippe Bleys Tél. 02 48 58 03 67 Fax 02 48 58 35 85

teleco.telair@blevsetd.com Service Technique Tél. 06 83 31 44 05 ou 04 75 08 28 25 www.techmobilefrance.com

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ESPAÑA - ADD SICMAP S.L. EVA Caravan - Via Sergia 92 - Pol. Ind. Pla d'en Boet II 08302 MATARÓ (Barcelona) Tel. 93 790 35 26 - Fax. 93 796 21 17 info@addsicmap.com Servicio técnico: Fills de Rocha i Lopez, S.L- C/Goya,4

08903 L'Hospitalet de Llogrebat - Barcelona - España Tel. 933 333 753 - Fax 933 337 236 fillsrocha@fillsrocha.com

#### ÖSTERREICH - TELECO GmbH 82041 Deisenhofen - Deutschland

Tel. 0049 8031 98939 - Fax. 0049 8031 98949 telecogmbh@telecogroup.com www.telecogroup.com **SERVICE 0900 94 94 70** 

#### **DEUTSCHLAND - TELECO GmbH**

82041 Deisenhofen - Deutschland Tel. 08031 98939 - Fax 08031 98949 telecogmbh@telecogroup.com www.telecogroup.com VERTRETUNG: Zimmer - Technik für Mobile Freizeit Raiffeisenstr. 6 - 64347 Griesheim Tel. 06155 797873 - Fax 06155 797871

info@zimmer-mobiltechnik.de SERVICE 08921129997



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